

Title	Attached to	Type	Status	Notes
🔥 PS SIS Data Lock	Data Integration > Create Software Component Integrations	Issue	▲ Additional information required	29 Jul 20 MR3: Should work when term starts (Wk35) - question is how can it be introduced given the go-live CSV upload - MR3 to confirm with PS 14 Jul 2020: MR3 stated that he cannot integrate PS SIS with Apple Classroom whilst the school is on 'break'. This could be because PS SIS is locked for rollover - due to be complete in Wk31
🔥 PS SIS<>ASM API Connection Failed	PSAP Software Component Configuration > Perform Unit Testing	Issue	▲ Additional information required	7 Jul 2020 MR3: "PowerSchool connection failed (it works fine before, not sure if it's a new configuration issue, will keep trying later) "
🔥 Pupil MacBooks Apple Classroom Control Popup	PSAP Software Component Configuration > Perform Unit Testing	Bug	■ Assigned	29 Jul 20: MR3 is seeing a popup on pupil MacBooks requesting approval to accept Apple Classroom control. This happens in each class. Little impact - just impacts Yr5 - they can be instructed to press 'accept' until fix is found. MR3 is progressing resolution with FileWave. He has already implement the default 'accept all control requests' profile
🔥 Teacher MacBooks not on ASM	Apple Devices > Enrol Devices to ASM	Issue	● Fixed	29 Jul 2020: It was agreed that the legacy MacBook Airls will only be used in PSAP 1:1 context where they can operate Apple Classroom without being on ASM 22 Jul 2020: MR3 confirmed that the legacy MacBook Airls don't work with Shared iPad - impacting Years 1&2 - may be able to mitigate by swapping with newer devices 14 Jul 2020: MR3 stated that Teacher MacBooks (100 MacBook Airls) have not been enrolled on ASM. Can they still perform with full functionality in the PSAP ecosystem / Apple Classroom?
🔥 Apple ID PopUp Alert	Apple Devices > Perform Device Testing	Issue	● Fixed	29 Jul 2020 MR3: This issue has not re-occured - remove 7 Jul 2020 MR3: "We noticed that there is a repeated popup alert to ask for login for the managed Apple ID, not sure if it's due to a newly created configuration." "The popup appearing, it's on the Mac OS and iPad. Why FW would popup a login alert for a Managed Apple ID? "
🔥 Resolve Labelling Approach	Apple Devices > Label Shared Devices Cart, #, Users	Feature Request	▲ In progress	29 Jul 20: Difference of opinion on whether/how to label devices - MR2 to resolve
🔥 Extra iPad Order Outstanding	iPads > Order Extra iPads	Issue	▲ In progress	1 Aug 2020: MR3 needs to confirm extra iPad numbers and place order
🔥 Configuration for Teacher iPad4s	Apple Devices > Configure iPad4s	Issue	▲ In progress	29 Jul 2020: MR3 still deciding 14 Jul 2020: MR3 to confirm what the configuration will be for Teacher iPad4s (Out of the Box or Customised)
🔥 Apple Dual Factor Authentication for Apple ID Reuiqred	Static Data Set-up > Create Managed Apple IDs	Issue	▲ In progress	1 Aug 2020: MR3 reported that Apple IDs are requesting dual factor authentication - he is working with ER1 to identify issue and solution
🔥 In Class Processes Required	Process Definition and Use Cases > Define Processes	Issue	▲ In progress	1 Aug 2020: Wk31 Core - MR3 observed that In Class PSAP Teacher and Pupil Processes are missing (eg How to Use Visualiser) - required for PSAP Testing & Training - esp new teachers
🔥 OSX Catalina for Teacher Laptops	Apple Devices > Configure Laptops	Issue	▲ In progress	21 Jul 2020: MR3 planning logistics for Wk34 Upgrade 7 Jul 2020 MR3: "All teachers' laptops will need to upgrade to version 15.x. New teachers should be fine because they'll be issued one with the latest macOS. For existing teacher, we'll send the upgrade requirement soon, if they didn't bring the laptop home, they'll have to do the upgrade when they came back to school."